TROR PILOT GROUP MEETING SUMMARY JULY 21, 2004

DMS held its first TROR Pilot Group meeting with Federal agencies. Eleven agencies were represented: HUD/CFO, HUD/FHA, DOT/FHWA, USDA/CFO, USDA/FSA, DOI, DFAS, SSA, VA, and GSA. There were also additional attendees from GSA and DFAS via conference call. Provided below are segments of agenda activities with participant comments.

- I. What the agency representatives want out of the TROR Pilot Group:
 - First hand understanding of the changes that will be made
 - Changes to Part II, Section B
 - Changes to represent the needs of all of the Federal agencies
 - Make the report simpler
 - Bring financial statements and TROR balances closer (net vs. gross)
 - Clarification/simplification of Part II, Section B
 - Part II, Section D, Debt Disposition
 - Make sure that debt referral numbers represent actual status in Part II, Section B
 - Streamline the report
 - Learn more about the TROR and how it relates to the SGL balances
 - Learn about changes in order to teach others in the agency
- II. Discussion of Part II, Section D Tutorial-Comments
 - In line 1 (D), in "light bulb" area provide an example of "Other".
 - To DSD, send 1099-C reports to GSA and all other creditor agencies.
 - In "bubble" for line 2, explain TY vs. CY. TY = IRS Tax processing year.
 - For lines 3 (A) (C), provide examples with dates.
 - It was suggested to change line 2 to include CY.
 - A problem noted--Agencies have problems reporting debts in CNC status.
 - Part II, Section D, Lines 1- (A) (D), Balance is cumulative for all lines.
- III. Review of the current TROR Participants provided their input on suggested improvements/changes to the TROR.

Issue

1. Comparing Part I. Section A. and Section B, some times agencies report total delinquencies that exceed the total receivables in the ending balance in Part I, Section A. line 7.

Suggestion

Can FMS add an edit into DMIS to prevent this type of error, since total receivables should never exceed total delinquencies if the report is done correctly?

Issue

2. How often is the receivables information in lines 8 and 9 used? This section is rescheduled delinquent debt and non delinquent as well as interest and late charges.

Suggestion

Can we delete lines 8 and 9 in Part I, Section A for future reporting?

Issue

3. In Part I, Section A- If claims have no 1099-C's, should they be posted at Part I Section A. line 6.A. or B., line 6.b?

Issue

4. In Part. I., Section A., lines 7. A. and B are subsets but don't add back equal to line 7.

Suggestion

Can we separate them from line 7? Can we put all three together: Foreign, State, and Interest and Late charges in a separate line. Or can we combine all of lines 7 (A) and (B), lines 8 and line in to a new line 8? 8A-Foreign/Soveriegn Government, B.- State and Local Government, C-Rescheduled Debt - Delinquent, D-Rescheduled Debt - Non Delinquent, E. Interest and late charges.

Below is an example of what has been requested for Part I, Section A, line 8.

(8) Subsets of Ending Balance - Total Receivables	
(A) Foreign/Sovereign Government (+)	
(B) State and Local Government (+)	
(C) Rescheduled Debt - Delinquent (+)	
(D) Rescheduled Debt - Non-Delinquent (+)	
(E) Interest & Late Charges (+)	

Issue

5. Should rescheduled delinquent and non delinquent debt in Part I, Section A, lines 8 (A) and (B) be deleted? Are these numbers being used?

Issue

6. In Part I, Section A-Why does line 4 have no numbers. While some agencies can count collections based on the debts, most agencies cannot since the majority of receivables are loan guarantees. In part I, section A, line 7 – It is a manual field and the number of accounts can always be added if the agency knows the numbers.

Issue

7. In Part I, Section A, line 5: the number field adds no value. The benefit of keeping it was to adjust the beginning balance. But since the number of accounts in line 7 is manual, adjustments can be made to the ending balance.

Suggestion

The Pilot Team suggested that FMS consider blacking out the number of accounts for Part I, Section A, line 5.

Below is an example of what has been requested for Part I, Section A, line 5.

(5) Adjustments (+ or -)	
(A) Reclassified/Adjusted Amounts (+ or -)	
(B) Adjustments Due to Sale of Assets (+ or -)	
(C) Consolidations (+ or -)	

Suggestion

8. Consider revising Part I, Section B: make lines 2(A) (Commercial Debt) & 2 (B) (Consumer Debt) = line 2 (Subsets of Total Delinquencies) for commercial and consumer debts.

Below is an example of what has been requested for Part I, Section B, line 2.

(2) Subsets of Total Delinquencies	
(A) Commercial (+)	
(B) Consumer (+)	

Suggestion

9. Consider revising Part I, Section B, lines 2(A) (Commercial) + 2(B) (Consumer) + 2. C. (Foreign /Sovereign Government) debt as one total line. This would separate Foreign/Sovereign Government debts from commercial and consumer debts.

Below is an example of what has been requested for Part I, Section B, line 2.

(2) Subsets of Total Delinquencies	
(A) Commercial (+)	
(B) Consumer (+)	
(C) Foreign/Sovereign Government (+)	

Suggestion

10. Consider revising Part I, Section B, lines 2(A) (Commercial) + 2(B) (Consumer) + 2 (C) (Foreign /Sovereign Government) + 2 (D) (State/Local Government) debt as one total line. This would separate Foreign/Sovereign Government and State/Local Government debts from commercial and consumer debts, which they do not fit into easily.

Below is an example of what has been requested for Part I, Section B, line 2.

(2) Subsets of Total Delinquencies	
(A) Commercial (+)	
(B) Consumer (+)	
(C) Foreign/Sovereign Government (+)	
(D) State and Local Government (+)	

Issue

11. Claims against individuals, addresses in Canada have been rejected by cross servicing since they aren't in the U.S. Foreign debts are rejected automatically.

Suggestion

Can DMS see if this type of debt should be rejected by Cross-Servicing?

Meeting Attendees-TROR Pilot Group-Creditor Agencies

- 1. Patricia A. Maurer Agriculture-FSA 816-926-6284 E-mail-pmmaurer@kcc.usda.gov
- 2. Ted Baker General Services Adm. 816-926-5709 E-mail-ted.baker@gsa.gov
- 3. Robert Grandinetti DOD-DFAS-Denver 303-676-8237 E-mail robert.grandinetti@dfas.mil
- 4. Aaron Prose Department of Agriculture 202-720-1558 E-mail-aaron.prose@usda.gov
- 5. Jonathan House -Department of the Interior 202-219-4096 E-mail-jonathan_house@ios.doi.gov
- 6. Tom Mroczka Department of Veterans Affairs 202-273-5571 E-mail – tom.mroczka@mail.va.gov
- 7. Belynda Hart Department of Housing and Urban Development 202-708-0614, ext 3822. E-mail belynda_v._hart@hud.gov
- 8. Stan Wegerski Social Security Administration 410-965-2253 E-mail - stan.wegerski@ssa.gov
- 9. Nancy M. Gribbin Social Security Administration 410-965-9696 E-mail - nancy.gribbin@ssa.gov
- 10. Ruth Jones Defense Finance and Accounting Service 703-607-3760 E-Mail <u>ruth.jones@dfas.mil</u>
- Eugene Morroni Department of Housing and Urban Development 202-708-0614, ext 3202
 E-Mail - eugene 1. morroni@hud.gov
- 12. Kimberly Mitchell Department of Transportation 202-366-3580 E-Mail kimberly.mitchell@fhwa.dot.gov
- 13. Michael Ward- General Services Administration 202-501-1652 E-Mail - george.ward@gsa.gov